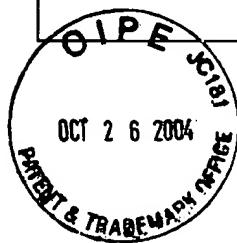


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INFORMATION DISCLOSURE STATEMENT BY
APPLICANTAtty. Docket No.
VIGN11103623
RfwApplicants: **Brendan J. Kitts**Application Number
09/681,397Filed
3/29/2001

For:

**Method of Predicting Behavior of a Customer at a
Future Date and a Data Processing System
Readable Medium**Group Art Unit
3623Confirmation Number
3292Certification Under 37 C.F.R. §1.8

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

I hereby certify that this document is being deposited with the
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Reynetta DeVeau, PP, PLS, TSC

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to patentability of the present application. Applicants respectfully submit that the claims of Applicants' above-referenced patent application are patentably distinguishable from these references.

While Applicants believe no fees are due, if any fees are due, the Commissioner is hereby authorized to charge Deposit Account No. 50-3183 of Sprinkle IP Law Group.

Respectfully submitted,

Sprinkle IP Law Group
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